

COMPANY POLICY FOR QUALITY

The vision of the Pharmanutra group's business is based on research, development, production and marketing of unique and innovative products with a high degree of customization according to the health needs of consumers.

The quality of the product is a value characterizing all the activities of the Pharmanutra group that takes place in compliance with the following principles:

- **PRODUCT INNOVATION** through innovative solutions resulting from a constant commitment to research and development;
- **PRODUCT QUALITY** and uniqueness of the raw materials used that allow the exclusive conquest of important market shares in respect of human health and the environment that surrounds it, recognizing an ethical responsibility towards both;
- **FLEXIBILITY IN THE DESIGN AND MANUFACTURE OF PRODUCTS** to respond in real time to changes in needs as a result of opportunities or problems;
- **ORGANIZATIONAL EFFICIENCY** through highly motivated and qualified personnel able to relate to the market and to a selected supplier base;
- **RESPECT FOR ETHICAL VALUES** in all transactions with its stakeholders (staff, suppliers, customers, civil society, institutions). In addition, the ethical commitment extends to guaranteeing for its consumers/customers a fight against the substances defined as doping through a set of actions that allow careful controls of production processes;
- **COMPLIANCE AND APPLICATION OF CURRENT LEGISLATION** for the sector of food supplements, medical devices (Directive 93/42/EEC and EU Regulation 2017/745) and the pharmaceutical sector, while ensuring that all company activities comply with the regulatory requirements, regulations, and applicable national laws in force, as well as the provisions contained in international official documents and their interpretations (ILO).

The Group Management considers it of strategic importance to pursue the following priority objectives:

1. *Customer health and respect for the environment;*
2. *Customer Satisfaction;*
3. *Improvement of processes, in terms of efficiency and effectiveness;*
4. *Procurement of strategic raw materials;*
5. *Management transparency;*
6. *Improve training and product information to stakeholders (doctors, whistleblowers, customers).*

The Company Quality Policy is periodically reviewed by the Management to verify its consistency with the reference context, stakeholder expectations and corporate strategic guidelines.

Date: 25/05/2021

Chairman
Dr. Andrea Lacorte

